

Discrimination is Against the Law

Boone County Hospital complies with applicable Federal civil rights laws and does not exclude people or treat them differently because of race, color, national origin, age, religion, sex, gender identity, sexual orientation, or disability.

Boone County Hospital

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact The House Supervisor at 515-236-1791.

If you believe that Boone County Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, religion, sex, gender identity, sexual orientation, or disability, you can file a grievance with the:

Compliance Officer

1015 Union Street, Boone, Iowa 50036

515-433-8462

OR call the anonymous Compliance Hotline at 866-477-4661 or email at <https://www.mycompliancereport.com/default.asp> (Access ID:THO)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Director, 515-433-8462, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue

SW Room 509F

HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD) / Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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English

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Call 1-888-808-9008 (TTY: 1-888-221-3758).

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008 (TTY: 1-888-221-3758).

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-808-9008 (TTY: 1-888-221-3758)

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-808-9008 (TTY: 1-888-221-3758).

Srpsko-hrvatski (Serbo-Croatian)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-808-9008 (TTY-Telefon za osobe sa oštećenim govorom ili sluhom: 1-888-221-3758).

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808-9008 (TTY: 1-888-221-3758).

آبىبرعلا (Arabic)

مكبل او مصلا فتاه (1-888-808-9008): تقطوح لم تنك اذا رلذا شحتت نإف، عةلللا قءع اسملا تامءخ رفاوتت قىوعلللا. ناعم اب لك مل قءرب لصتا (xxx-xxx-xxxx-) مقءر

ພາສາລາວ (Lao, Laotian)

ປິດຊາຍ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ອຍເຫຼືອດ້ານພາສາ, ດ້ວຍບໍ່ເສັຽຄ່າ ຈຳນວນ ນິມພ້ອມໃຫ້ ທ່ານ. ຈື່ຈາກ 1- 888-808-9008 (TTY: 1-888-221-3758).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-808-9008 (TTY: 1-888-221-3758)번으로 전화해 주십시오.

हिंदी (Hindi)

ध्यान द : य द आप हदी बोलतेह तो आपकिलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-888-808-9008 (TTY: 1-888-221- 3758) पर कॉल कर ।

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008 (ATS : 1-888-221-3758).

Deitsch (Pennsylvania Dutch)

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff. Call 1-888-808-9008 (TTY: 1-888-221-3758).

ภาษาไทย (Thai)

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-888-808-9008 (TTY: 1-888-221-3758)**.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008 (TTY: 1-888-221-3758).

unD (Karen)

LALE: Ñe kwōj kōnoño Kajin Majō!, kwomaroñ bōk jerbāl in jipañ ilo kajin ñe aṃ ejje!ok wōñāñ. Kaalok 1-888-808-9008 (TTY: 1-888-221-3758).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-808-9008 (телетайп: 1-888-221-3758).

<http://www.hhs.gov/civil-rights/for-individuals/section-1557/translated-resources/index.html>